

The Cybersecurity Readiness Podcast Series

Episode Title	Being An Effective Chief Information Security Officer (CISO)
Podcast Series	The Cybersecurity Readiness Podcast Series https://www.dchatte.com/podcast/ https://the-cybersecurity-readi.captivate.fm/
Host and Producer	Dave Chatterjee, Ph.D. https://dchatte.com
Guest	Richard Biever, Chief Information Security Officer, Duke University
Summary Pitch	Richard Biever, Chief Information Security Officer, Duke University , shares valuable insights on how to create an effective CISO function. In a wide-ranging and substantive discussion that touched upon key aspects of cybersecurity governance, Richard shared his philosophy and approach to a) building strong relationships, b) creating a strong sense of agency and ownership, c) communicating effectively, d) protecting against ransomware attacks, e) creating and sustaining a high-performance information security culture, and more.
Time Stamps	02:55 – What does it take to be an effective CISO? 05:33 – What mechanisms do you have in place to be an effective listener? 07:58 – How do you effectively communicate the dos and don'ts? How do you approach cybersecurity communication at your institution? 11:57 – How do you customize communication? What mechanisms are in place to do that? 15:08 – What are some steps and measures to protect against ransomware attacks?

	<p>21:00 – How can CISO’s help create and sustain a high-performance information security culture?</p> <p>27:22 – When it comes to students, how are you able to build that kind of relationship where students have a sense of ownership?</p> <p>31:17 – How do you ensure that academic departments and initiatives are taking the appropriate steps to minimize security risk exposure?</p> <p>35:18 -- What is the single biggest hurdle that you face on a day-to-day basis? How do you cope with it?</p> <p>39:40 – What performance measures do you track?</p> <p>43:55 – Any final words of wisdom?</p>
<p>Richard Biever’s Memorable Quotes/Statements</p>	<p>"Security is everybody’s responsibility and that is a culture that is really important to bring into an organization."</p> <p>"Finding that balance of how the security function can be an enabler and a good partner within the organization."</p> <p>"A lot of it is about telling a story, and I think cybersecurity has come a long way in that regard."</p>